

NK- CCAS SCORING MATRIX and POINT RANGES
Administrative Support

Contribution Matrix Administrative Support			FACTORS					
			Problem Solving	Teamwork/ Cooperation	Customer Relations	Leadership/ Supervision	Communication	Resource Management
Level	III	Very High						
		High						
		Medium						
		Low						
	II	High						
		Medium						
		Low						
	I	High						
		Medium						
Low								

			<i>Administrative Support</i>
			Point Range
L E V E L	III	Very High	70
		High	57-61
		Med	47-56
		Low	38-46
	II	High	42-46
		Med	30-41
		Low	22-29
	I	High	24-29
		Med	6-23
Low		0-5	