



REPLY TO
ATTENTION OF

DEPARTMENT OF THE ARMY
PROGRAM EXECUTIVE OFFICER
ENTERPRISE INFORMATION SYSTEMS
(PEO EIS)
9350 HALL ROAD
FORT BELVOIR, VIRGINIA 22060-5526

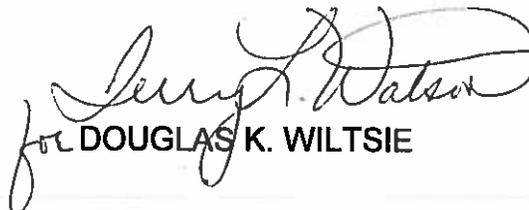
SFAE-PS

SEP 14 2015

MEMORANDUM FOR Director, US Army Acquisition Support Center, SFAE-COM, 9900 Belvoir Road, Building 201, Suite 101, Ft. Belvoir, VA 22060-5567

SUBJECT: Nomination, Logistician of the Year Award

1. I am pleased to forward the enclosed nomination of Michael R. McAllister as this organization's nominee for the 2015 ASA(ALT) Logistician of the Year Award. Mr. McAllister is an outstanding leader who others seek to emulate. As a life cycle logistician, his efforts in FY15 address each of the logistician specific criteria used for this award.
2. In FY15, Mr. McAllister planned and implemented numerous initiatives that have saved the program millions of dollars in life cycle costs. Mr. McAllister's efforts with regard to a new contracting strategy for our mission support contract re-compete, his efforts in the deployment of Medical Communications for Combat Casualty Care (MC4) systems worldwide, and his leadership of software upgrade teams that traveled to thirteen countries are especially noteworthy. He incorporated several Better Buying Power best practices and supported ASA(ALT) priorities by improving efficiency, responsiveness and effectiveness in deploying best value MC4 systems and support to deployed Soldiers worldwide.
3. Mr. McAllister is Level III certified in Life Cycle Logistics, meets his Defense Acquisition Workforce Improvement Act (DAWIA) acquisition career field requirements in Life Cycle Logistics and has earned 423 CLPs, which exceeds the requirements for this reporting period.
4. My POC for this action is Ms. Debra A. Lee, Chief, Human Resources at DSN: 656-3195, 703-806-3195, or email debra.a.lee.civ@mail.mil.


for DOUGLAS K. WILTSIE

Assistant Secretary of the Army for Acquisition, Logistics, and Technology

2015 Army Acquisition Executive's (AAE) Excellence in Leadership Award

Nominating Organization:

Program Executive Office Enterprise Information Systems (PEO EIS)
9350 Hall Road, Bldg 1445, Fort Belvoir, VA 22060

Point of Contact: Mr. Matthew Maier, 301-619-7858, matthew.r.maier2.civ@mail.mil

Nomination Submission POC:

Debra A. Lee / 703-806-3195 / debra.a.lee.civ@mail.mil

Name, Grade, and Position Title of Nominee(s):

Mr. Michael McAllister, NH3, Logistics Management Specialist,
Michael.r.mcallister.civ@mail.mil

Nominee Employing Organization (Command/Unit/Organization or Activity):

U.S. Army/Medical Communications for Combat Casualty Care (MC4)

Nominee Business Address:

1545 Porter Street, Fort Detrick, MD 21702-9241

Army Acquisition Executive's (AAE) Excellence in Leadership Award for

- Logistician of the Year
- Business Operations Professional of the Year
- Contracting Battalion/DCMA Team of the Year
- Contracting Brigade/DCMA Team of the Year
- Contracting Professional of the Year
- Contracting NCO of the Year
- Engineer and System Integrator of the Year
- Science and Technology Professional of the Year
- Defense Exportability and Cooperation Professional of the Year
- Acquisition Support Professional of the Year
- Product Management/Product Director Office Team of the Year (05 Level)

- Product Management/Product Director Professional of the Year (05 Level)
- Project Management/Project Director Office Team of the Year (06 Level)
- Project Management/Project Director Professional of the Year (06 Level)

Summary

Specific Achievements: Mr. McAllister is assigned to an ACAT III program as the Theater Operations lead and the COR for the 100+ contractors who field, train and provide customer support for more than 46,000 Medical Communications for Combat Casualty Care (MC4) medical IT systems authorized in more than 2,200 Army units worldwide.

In FY15, Mr. McAllister incorporated several Better Buying Power best practices in developing an innovative contracting strategy to transition the program's \$100M+ mission support contract to a firm-fixed-price contract with a 20 percent annual savings over the period of performance. Under his direction, more than 5,000 MC4 systems were fielded to 250 Army units worldwide—under cost and ahead of schedule—to improve unit readiness and effectiveness of their go-to-war medical information systems. This represented a 50 percent increase from FY14 in the number of MC4 systems fielded. In 2Q FY15, the MC4 program began the deployment of a critical software update to address information assurance vulnerabilities. This required touching 1,000 systems assigned to 100+ units around the world. Mr. McAllister developed a software deployment schedule that involved travel to 13 countries in the CENTCOM, AFRICOM, EUCOM and NORTHCOM areas of operations. He personally led teams that updated systems in Afghanistan, Kuwait, Djibouti and Germany. This software update effort was completed in just 120 days—30 days ahead of schedule.

Value of the nominee's contributions: Mr. McAllister's achievements in FY15 supported ASA(ALT) priorities by improving efficiency, responsiveness and effectiveness in deploying best value medical IT hardware and software used by deployed Soldiers worldwide. His organization is responsible for life-cycle product support for the medical information system that is used by the Army in a deployed or operational environment to document Soldier health care from point-of-injury to field hospitals, requisition medical supplies and provide medical situational awareness to mission commanders. Patient safety, continuity of care and ensuring that Soldiers receive the medical benefits they are entitled to when they leave the military are all at risk when these medical IT systems fail to operate. Through Mr. McAllister's efforts, readiness of these systems was maintained at a very high level and issues were resolved in 24–48 hours. As a result, these medical IT systems were used in FY15 to electronically document more than one million patient medical encounters for deployed Soldiers in 17 countries worldwide.

In FY15, the MC4 mission-support contract that provides fielding, training and technical support for MC4 systems came up for re-compete. For the previous 10 years, MC4 had used the same contractor under cost-plus contracts. Mr. McAllister was given the challenge of developing a contracting strategy to 1) provide the flexibility to support both planned and emerging customer requirements; 2) reduce life-cycle costs; 3) promote competition and 4) shift risk from the government to the contractor. Mr. McAllister determined that the PWS needed the level of specificity that would promote competition and force prospective bidders to develop a best-value proposal. Using tenets of Better Buying Power, he developed a hybrid contracting strategy that was largely firm-fixed-price but with optional contract CLINs to address emerging requirements. Mr. McAllister's efforts resulted in a contract award that will produce \$5M in annual savings over the period of performance. Through the first seven months of the base year of performance (Mar–Sep 2015), the new contractor has performed at 124 percent of plan, overcoming the slow start of the incumbent to enable the MC4 program to still meet FY15 fielding and training targets to deliver 5,000 MC4 systems to more than 250 units worldwide, a 50 percent increase from FY14. Best practices that the contractor implemented have standardized the fielding and training

process, accelerated fielding schedules and enabled the program to respond quickly to emerging requirements, such as on-site support to medical units in Iraq. These improvements in cost, schedule and performance improved unit readiness and produced units more proficient in using their MC4 systems during deployments.

Demonstration of leadership: As the COR for the MC4 mission support contract, Mr. McAllister was responsible for more than 100 support contractors located at four CONUS and four OCONUS locations—to include Afghanistan and Kuwait. In this role, he put his skills as a logistician to use every day in handling the myriad issues associated with facilities, life support, government-furnished property, country clearances, travel and TDY review and approval for the 250–300 fielding and training events that were executed in FY15. Mr. McAllister not only found solutions to challenges that plagued other programs, but he also routinely shared these solutions with his colleagues. Mr. McAllister served as the team lead for the software update efforts to units in Afghanistan, Kuwait, Germany and Djibouti and personally trained the government leads for three additional update teams. Through mentoring and leading by example, he helped build the bench of MC4 personnel who now understand and can lead teams into a deployed environment.

In addition to his duties with the MC4 Product Management Office, Mr. McAllister is also LTC McAllister, as he continues to serve his country as a US Army Reserve Officer. On top of the 57 days that the MC4 program required him to spend TDY to OCONUS/Theater, he spent 30 duty days serving as the G4 of the Army Reserve Military Intelligence Readiness Center. As a tribute to his selfless service and dedication to the MC4 program and supported customers, he did not miss a single MC4 suspense or requirement, including the 200+ recurring reports and theater updates that were his responsibility.

Logistician-specific criteria: To accelerate the schedule and reduce costs for the deployment of a critical software update in FY15 to address information assurance vulnerabilities, Mr. McAllister developed a simple but extremely effective technique for installing the software upgrade that eliminated the requirement to use less reliable CDs and the requirement to use depot technicians to perform the software installs. This resulted in a cost savings of \$225K in FY15 and the software update effort of 1,100 systems was completed in 120 days—30 days ahead of schedule.

FY15 was a particularly busy year with the award of the new MC4 mission support contract. Mr. McAllister developed and implemented a comprehensive transition plan. This plan included hundreds of topics and areas of transition—collectively designed to flatten the learning curve of the new contractor. From the perspective of MC4 customers, this transition between 100 mission support contractors at eight locations was seamless and had zero impact to customer support and readiness of deploying units. As part of the transition, the inventory and transfer of more than 2,300 pieces of government-furnished equipment valued at \$2.2M was conducted at eight different locations—a task that was accomplished with no loss of property accountability. Mr. McAllister was also tasked to close the MC4 Fort Hood regional office and consolidate that office with the MC4 San Antonio office, with the closure tied to the end of the period of performance of the incumbent. Since the Fort Hood facility consisted of modular buildings leased under a GSA contract, Mr. McAllister handled all of the logistics associated with disposing of excess property, removing the buildings and restoring and returning the space to the installation property office.