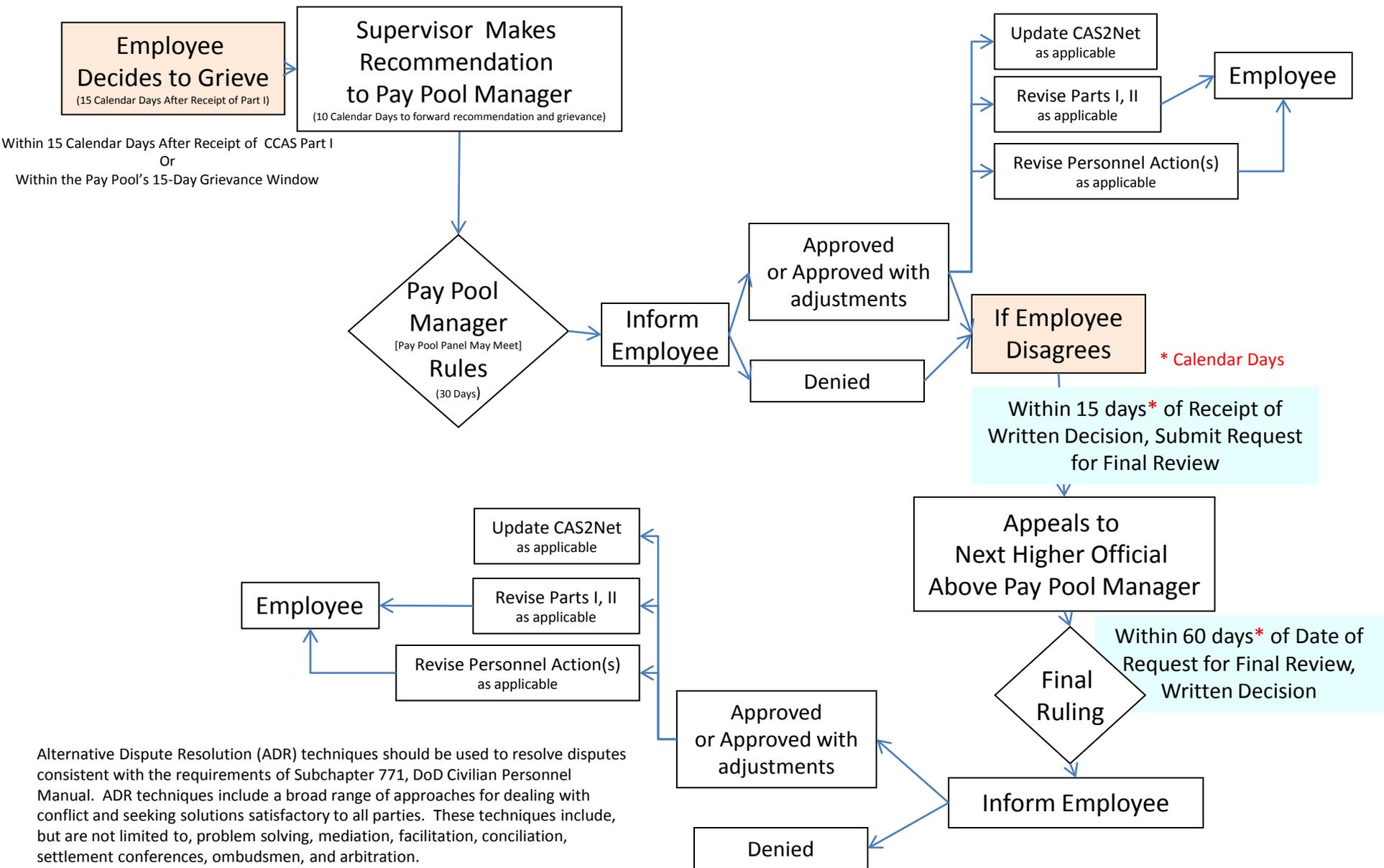


# AcqDemo CCAS

## Grievance Process Administrative Procedures



Alternative Dispute Resolution (ADR) techniques should be used to resolve disputes consistent with the requirements of Subchapter 771, DoD Civilian Personnel Manual. ADR techniques include a broad range of approaches for dealing with conflict and seeking solutions satisfactory to all parties. These techniques include, but are not limited to, problem solving, mediation, facilitation, conciliation, settlement conferences, ombudsmen, and arbitration.